Lake Illawarra High Schoo

Tony Hicks BEd **Principal**

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'Respect, Responsibility and Safety'

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Dear Parent/Caregivers,

After having received a great deal of feedback from parents, caregivers, students and teachers (many of whom are having similar issues with their own children!) over the last couple of days, I thought it would be a good idea to let everyone know what the general issues have been and what we are trying to do to solve them.

One issue has been that many students (and parents!) are feeling overwhelmed with the amount of content that is being produced. Initially we had to get enough content uploaded so that students had material that they could access, however from the feedback and experiences over the last week or so, we will be now winding the amount of content posted back so that it is a truer reflection of the amount of content that would be covered in a regular lesson. Students will therefore be better able to manage what they need to do. All that we ask is students access their classrooms and do their best.

We are also aware that many families are struggling with having a large number of children home and not having enough devices to go around, if this is the case or if you don't have access to a laptop, please contact the school and we can organise for you to loan one of our school laptops.

Staff are working extremely hard to answer student emails and other questions. Please be aware that staff are doing their best to answer all queries but they have an enormous amount to do. Staff at Lake are following their timetables, regardless of whether they are working from home or at school, combined with doing their teaching, giving feedback and re-programming to suit 'Learning from Home' etc, it may take a little time; however, they will get back to you. Any concerns please ring us here at school.

Over the last few days we have been ringing every family to see how things are going and to see if there is any support that we can provide. Please, I can't emphasise enough that if your child is struggling with any issues, including being socially isolated, please contact myself or one of our Deputy Principals (Mr T. Wilson Year 8, 10 and 12 or Mr C. Meizer Years 7,9, and 11) here at school. We have a wonderful Wellbeing Team including our terrific Youth Workers and may be able to help with the issues you are experiencing.

We are very keen to support every member of our Lake Illawarra High family. We are aware that everyone has been impacted in some way with what is happening. Please let us know of anything that is concerning you whether it is related to school work, technology, wellbeing or anything else.

Yours faithfully,

Tony Hicks Principal Lake Illawarra High