## Illawarra >> ITeC <<

SIR20216 Certificate II in Retail Services

Retail



## NESA Course #59882

**Part Qualification\*** 

Gain practical hands on training and experience using retail equipment including point-of-sale scanners and pricing guns.

Delivery pattern: 2u x 1yrs (120hrs) ATAR eligible: No Location: Wollongong Delivery modes: Face to Face 1 day per week

**Career opportunities:** Customer service assistant, sales person, stock controller, visual merchandiser

## You will learn:

- Building customer relationships
- Merchandising products
- Safe work practices
- Selling products and services \*Part Qualification - students will receive a statement of attainment

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Taking expressions of interest now! Places are limited!

Contact your careers advisor to discuss course options and register your interest.\*

\*Course subject to minimum numbers

